NSW TrainLink



February 2024

Buses replace trains from **1.20pm Friday 23 February** to **Monday 26 February 2024**

What is happening?

Buses will replace trains between Newcastle Interchange and Wyong on the Central Coast & Newcastle Line.



- From 1.20pm Friday 23 February, continuing through the weekend, and all day Monday 26 February, buses replace trains between Newcastle Interchange and Wyong.
- Buses do not run to the train timetable. If you are connecting with trains at Wyong you may need to catch an earlier bus to ensure you meet your train connection.
- Trains run between Wyong and Central, some to a changed timetable.
- Allow extra travel time or consider alternative arrangements.
- Replacement buses may be impacted by driver shortages. We are doing all we can to minimise the impact to your journey and provide a safe service, however cancellations or delays may occur.
- Plan your trip before you travel for up-todate real time information. You can also subscribe to planned trackwork alerts.

How this affects you

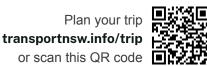
Students travelling to or from school may be affected by the Central Coast & Newcastle Line closure during the following periods:

- Friday 23 February from 1.20pm students who ordinarily travel home by train will be required to take a train replacement bus or make alternative arrangements.
- Monday 26 February students travelling to and from school will be required to take a train replacement bus or make alternative arrangements.









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How can you help students?

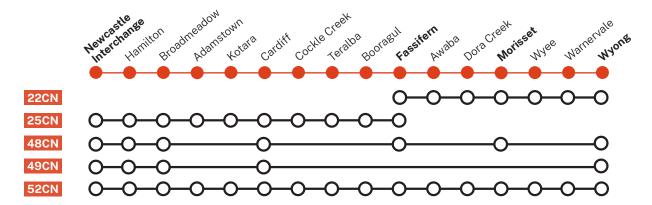
Plan your trip before you travel for up-to-date real time information. You can also subscribe to planned trackwork alerts. Scan the QR code below to receive trackwork alerts emailed to you every week for Sydney Metro, Sydney Trains and NSW TrainLink Intercity services.



Scan the QR code to subscribe to trackwork alerts

- Review the train replacement bus numbers with your child to make sure they are aware of which bus to take home.
- Students and parents are advised to make alternative travel arrangements during this period and allow extra travel time.
- Trains run between Wyong and Central, some to a changed timetable.
- Replacement buses may be impacted by driver shortages. We will do our best to minimise the impact to your journey and provide a safe service, however cancellations or delays may occur.
- Buses do not run to the train timetable. If you are connecting with trains at Wyong you may need to catch an earlier bus to ensure you meet your train connection.

Train replacement bus services



22CN Fassifern, then all stations to Wyong and return*

25CN Newcastle Interchange, than all stations to Fassifern and return*

48CN Newcastle Interchange, then Hamilton, Broadmeadow, Cardiff, Fassifern, Morisset, Wyong and return

49CN Newcastle Interchange, then Hamilton, Broadmeadow, Cardiff, then express to Wyong and return

52CN Newcastle Interchange, then all stations to Wyong and return





Plan your trip transportnsw.info/trip or scan this QR code



^{*}This route operates during Friday and Monday peak hours only.

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Frequently Asked Questions (FAQs)

1. Where are the train replacement bus stops located?

Train replacement bus stops will be located near relevant train stations. Please follow wayfinding signage and station staff directions. There will not be any dedicated bus stops at train stations for students using train replacement buses. School students will use the same bus stops as all other customers.

2. Will there be bus marshals to assist school students to access the correct bus?

Bus marshals will be located at the following stations: Newcastle Interchange, Hamilton, Broadmeadow, Cardiff, Fassifern, Morisset and Wyong. Where present they will be able to assist school students to use the most appropriate bus for their journey.

- 3. Do school students need to tap on with their Opal card?
 - School students should still tap on and tap off at the Opal Card readers located at the train station. Some stations may be closed and Opal Card readers inaccessible; in this case, school students do not need to tap on and tap off. Most train replacement buses will not have Opal Card readers on board. If a train replacement bus does have an Opal Card reader on board, they will not be in use.
- 4. Is there parking available at the rail replacement bus stop?

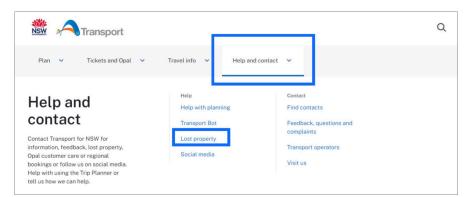
Most train replacement bus stops are located at the train station. Parking is available at most train stations.

5. Will the train replacement buses have seatbelts?

All services on routes **48CN** and **49CN**, which travel express and limited stops via the M1 motorway, will be operated by seatbelt equipped coaches.

- 6. My child needs to catch a connecting local bus at the train station to get home. Will the connecting local bus wait for the train replacement bus to arrive?
 - Local bus services that usually connect with train services will continue to depart from the station at their usual time. However, we will be providing some additional local bus services from Toronto and Morisset stations in the afternoon, so we can minimise waiting time for school students and other passengers who may miss their usual local bus service. Parents are encouraged to check their childs journey options using the online journey planner available at **transportnsw.info**
- 7. I left something on one of the buses. How do I contact lost property?

Any lost property from the train replacement buses will be handed in to NSW TrainLink station staff. Parents can contact their local NSW TrainLink station or can use the online lost property form available at **transportnsw.info**



Contact us

For public transport enquiries and feedback, phone **131 500**





Plan your trip transportnsw.info/trip or scan this QR code

